

'Safety in Design' at Orion

Alisdair Reid Orion New Zealand Ltd EEA Health and Safety Workshop 2019 - Wellington

31st October 2019

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About Orion

- Canterbury based Electricity Distribution Network serving more than 200,000 homes and businesses in remote rural areas, regional towns and city of Christchurch
- Key responsibility to provide a <u>safe</u>, resilient, reliable, efficient and sustainable electricity delivery service that benefits long term interests of customers and community

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Legislation and Industry Good Practice

- Health and Safety at Work Act 2015 (HASAWA) greater emphasis
 on duties of <u>Designer</u> who must now 'so far as is reasonably
 practicable, ensure that the plant, substance, or structure is
 designed to be without risks to the health and safety of persons'
- 2016 EEA <u>Safety in Design</u> Guide Good Industry Practice

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Project Purpose and Key Deliverables

- Development and Implementation of an Orion Safety in Design (SiD) standard and process to incorporate and exceed requirements of HASAWA, EEA Guide and similar industry good practice guides
- Key project deliverables:
 - Closer design collaboration between Orion, Contractors and Design Consultants
 - Improved documentation and communication of design decisions
 - Reduced asset lifecycle costs
 - Promotion of innovative and safe design solutions

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Change Management Approach

- Change Management Approach to introduce, develop and implement SiD process – ensure and emphasise:
 - 'Buy-in' from stakeholders¹, to capture attention and to motivate
 - Stakeholders fully informed of objectives, context and benefits of SiD
 - Significance of SiD
 - 'Safe Design' not a new concept, always been an important part of business objectives

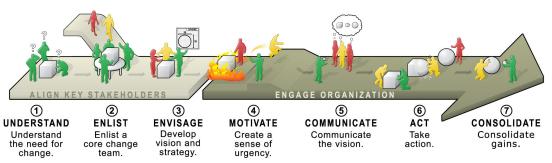
1. Stakeholders include Orion staff, contractors and design consultants

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Change Management Approach



© ExperiencePoint

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Change Management Process

- **UNDERSTAND** need for change
- ENLIST a core change team
- **ENVISAGE** develop vision and strategy
- MOTIVATE and COMMUNICATE create a sense of urgency and communicate
- ACT take action
- **CONSOLIDATE** gains

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Understand

- Helped stakeholders <u>UNDERSTAND</u> the need for a SiD process by way of an open invite to introductory sessions
- Invite extended to Orion staff, contractors and design consultants
- Key themes of introductory sessions:
 - Meaning and significance of SiD
 - Significance of design duties as outlined in HASAWA
 - Benefits to be realised from a robust and routinely applied process
 - Proposed pathway for change journey ahead
- Sessions attended by over 70 Orion staff, and 10 key representatives of contractors and design consultants

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Enlist

- Invited a core change team to <u>ENLIST</u> in seven group sessions to brainstorm ideas around SiD
- Participants included 45 Orion staff, and 7 key representatives of contractors and design consultants

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Envisage

- Primary purposes of brainstorming group sessions to <u>ENVISAGE</u>
 vision of an Orion SiD process and to develop a strategy
- Enabled by asking 'appreciative enquiry' type questions:
 - What's currently working? (i.e. learnings from successes)
 - What's currently not working? (i.e. identifying weaknesses)
 - What would you like to see? (i.e. describe SiD vision)

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Envisage

- Recurring responses to questions:
 - "SiD process should be <u>simple</u> and <u>easy</u> to implement"
 - "Contractors and Design Consultants should be able to participate ad-hoc in SiD reviews prior to tendering or contract award"
 - "Works designed to approved standard designs should not require a SiD review, unless there is a situational reason to do so"
 - "New or modified standard designs should be subject to a SiD review"
 - "SiD process should be able to be applied to existing designs and equipment, new equipment and network operational procedures"
 - "Network Operators and Controllers should be involved with SiD reviews as early as possible"

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Motivate and Communicate

- MOTIVATE and retain sense of urgency
- Continue to **COMMUNICATE** vision:
 - Regular staff updates on process development
 - Further targeted presentations to teams such as field operators and network controllers
 - Regular discussions around office

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Act

- SiD standard drafted in mid-2017
- Communicated to stakeholders via email and intranet
- Invitation to provide feedback:
 - Received from Orion staff, and external contractors and design consultants
- 1st Edition of standard implemented into business processes in December 2017

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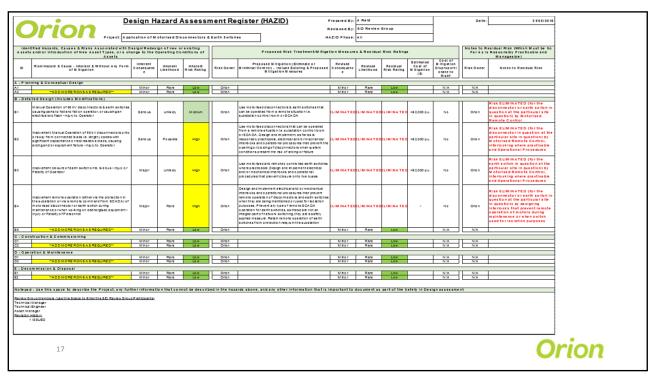
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Consolidate

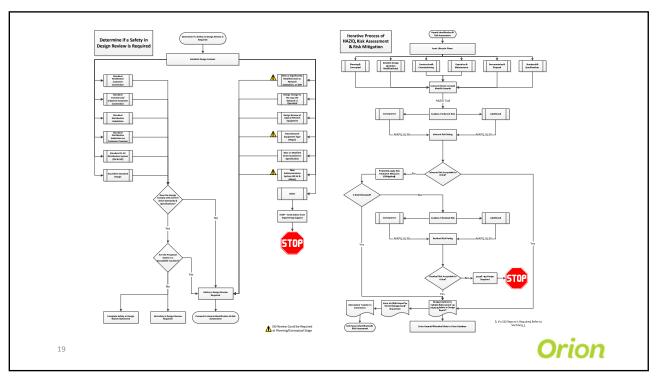
- Presentations to Executive Management team
- Significant change to Auto Reclosing practices
- Reviews of legacy and contemporary switchgear types
- Reviews of 'non-network' equipment such as vehicles and trailers
- Conceptual stage reviews
- Dedicated resource in engineering team
- Integration into AMP objectives
- High level of stakeholder participation and engagement
- Increased understanding of risk based approach to design

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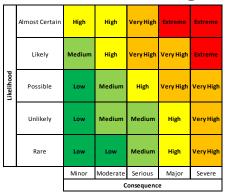
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Safety in Design Example – Auto Reclosing

• SiD review of Orion's Auto Reclosing practices

• 20 hazards identified and risk assessed, 7 significantly reduced and

eliminated



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Safety in Design Example - Auto Reclosing

- Significant risk mitigation realised by implementation of 2 key mitigation measures:
 - Reduction in Reclose Shot Count¹ to 1
 - Reduction in Dead Time² to a maximum of 2 Seconds
- · Mitigation implemented with no reliability impact
 - 1. Number of Auto Close Attempts following a Protection Trip
 - 2. Time between Protection Trip and Auto Close Command

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Safety in Design Example – Protection System

- Significant expenditure on innovative special protection systems that have theoretical risk mitigation potential
- SiD determined that the 'introduced' risks;
 - Exceeded the risk mitigation potential
 - Could not be mitigated practicably
- Systems have subsequently been decommissioned as a direct result of SiD review

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Summary

- Successful development and implementation of business wide SiD standard using a change management process
- Standard and process follows good industry practice and EEA Guide
- Inclusive development of standard via positive and engaging collaboration between stakeholders
- Use of appreciative inquiry and brainstorming techniques
- Process successfully applied to numerous projects and procedures
- Example of significant risk mitigation achieved by changing auto reclose procedures

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Questions?

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